

Next Level Revision 20-Week Courses – Terms and Conditions

1. Definitions

For the purpose of these Terms and Conditions:

- **"Provider"** means Next Level Revision, delivering tuition services.
- **"Student"** refers to the individual enrolled on the course.
- **"Parent/Guardian"** refers to the legal guardian of the student, if under 18.
- **"Course"** means the 20-week GCSE Maths, GCSE Science, or Combination Package as described on the Provider's website or marketing materials.
- **"Start Date"** refers to the official commencement date of the course.

2. Course Details

- The course duration is 20 term-time weeks, with 2.5 hours of teaching per week, for a total of 50 hours of tuition. The course commences W/C 3/11/2025 and concludes W/C 27/04/2026 depending on the day of week your course runs on.
- Delivery method: In-person tuition at the agreed site, as chosen during the booking process.
- Course materials will be provided physically as per the Provider's discretion. This may change each year to suit the development of the course and the changes to exam syllabi.

3. Enrolment & Eligibility

- Students must complete the enrolment form and pay the non-refundable registration fee of £200 before the course start date. Failure to do so will result in a lack of eligibility.
- Enrolment is subject to availability; places are offered on a first-come, first-served basis.
- The Provider reserves the right to refuse admission if eligibility requirements are not met.

4. Fees & Payment

- Course fees for each package are as follows:
 - **GCSE Maths (20 weeks):** £1545*
 - **GCSE Science (20 weeks):** £1545*
 - **Combination Package (40 weeks):** £2620*

*inclusive of the £200 registration fee.

- Payment options:
 - Full payment upfront by 31/10/2025, OR
 - Instalment plan as agreed in writing.
- Payments are non-transferable and must be made via accepted methods: card payment via our booking system Pebble and payment platform Stripe.

5. Cancellations & No-Refund Policy

- **Before the course start date:** A refund of course fees will be provided, minus the non-refundable £200 registration fee, provided the cancellation request is received before the official start date.
- **Full fees non-refundable:** By enrolling, you acknowledge and agree that all courses are non-refundable once payment is made. Fees are retained to secure tutor availability, venue hire, and administrative costs, which are committed in advance of the course.
- **Waiver of statutory cooling-off rights (for booking online):** Under the Consumer Contracts Regulations 2013, if you book online or off-site, you normally have the right to cancel within 14 days of booking for a full refund. However, if you enrol within 14 days of the course start date, you agree that teaching

services will begin within this period and that your right to cancel under these regulations will end once the course starts.

- **Provider cancellations:** The Provider reserves the right to cancel or reschedule the course due to unforeseen circumstances. In such cases, a full refund will be issued, or students may be offered the option to transfer to a future course date or alternative product of Next Level Revision.

6. Attendance & Punctuality

- Students are expected to attend all sessions on time, at the agreed time upon booking.
- Missed sessions are generally non-refundable and non-transferable.
- If a student is unable to attend a scheduled session, they may attend another session at a different site within the same week, provided this is arranged in advance and subject to availability.
- If rescheduling is not possible, the Provider will share the work, homework and learning materials from the missed session, but no additional tuition or make-up session will be offered.

7. Code of Conduct

Students are expected to behave respectfully, safely, and responsibly at all times while attending the course. This includes:

- **Respectful Behaviour:** Students must behave respectfully towards tutors, staff and fellow students. Any form of bullying, harassment, discrimination or offensive language will not be tolerated.
- **Disruptive Behaviour:** Any behaviour that disrupts the learning environment, including persistent talking, shouting, or interfering with lessons, may result in removal from the course without refund.
- **Substance Policy:** The use, possession, or supply of alcohol, illegal drugs, or any other controlled substances during course sessions is strictly prohibited. Breaches may result in immediate removal from the course and notification to parents/guardians or authorities if appropriate.
- **Food and Drink:** Students may only consume food or drink during scheduled breaks unless otherwise agreed by the Provider. Eating or drinking during lessons is not permitted. For the safety of all, please do not bring nuts on site.
- **Electronic Devices:** Mobile phones and other electronic devices must be switched off or set to silent during lessons. Use of phones for calls, messaging, or social media is not permitted unless explicitly authorised by the tutor for educational purposes.
- **Property and Belongings:** The Provider is not responsible for any loss, theft, or damage to personal property brought to the course. Students are encouraged to label belongings and take care of their items.
- **Health and Safety:** Students must follow any health and safety instructions provided by the Provider or venue staff. This includes fire procedures, equipment use, and site-specific rules.
- **Compliance:** Students are expected to comply with all instructions given by tutors or staff. Failure to adhere to this Code of Conduct may result in removal from the course without refund.

8. Academic Disclaimer

- The Provider guarantees high-quality teaching by qualified tutors, using appropriate materials and methods.
- Specific grades, examination results, or academic outcomes **cannot be guaranteed**. Progress depends on the student's engagement, effort, and prior knowledge.
- Responsibility for exam registration and associated fees lies with the school, not the Provider.
- Course materials and guidance are provided for educational support only and do not replace school instruction or official exam procedures.

9. Intellectual Property

- All course materials are the intellectual property of the Provider.
- Students may use materials for personal study only and may not distribute, copy, or resell them.

10. Data Protection & Privacy

- Personal data will be collected and processed in accordance with UK GDPR and The Data Protection Act 2018.
- Data will only be used for course administration and communication purposes.

11. Limitation of Liability

- The Provider is not liable for any indirect, incidental, or consequential damages arising from participation in the course.
- Liability is limited to the total amount of fees paid for the course.

12. Changes to Terms

- The Provider reserves the right to update these Terms and Conditions at any time.
- Students and Parents/Guardians will be notified in advance of significant changes.

13. Governing Law

- These Terms and Conditions are governed by the laws of England and Wales.
- Any disputes will be subject to the exclusive jurisdiction of the English courts.

14. Acceptance of Terms

By enrolling in the course, the Student and/or Parent/Guardian acknowledges that they have read, understood, and agree to these Terms and Conditions.